



www.bica.net  
Registered Charity Number 803743

## ***Patient Support***

The HFEA 9<sup>th</sup> Code of Practice requires clinics to develop a patient support policy to ensure that patients, donors and their partners receive appropriate psychosocial support from all staff before, during and after treatment. They will need to show what training is provided to facilitate staff in their role of offering good emotional care, treating patients with sensitivity and respect and supporting them through all aspects of their treatment, in particular, if they are suffering distress at any stage. This BICA workshop has been designed to enhance and develop the knowledge, skills and personal resources of all clinic staff in undertaking this difficult and challenging work.

***It is an interactive half –day workshop aiming to:-***

- Increase understanding of the psychosocial impact of infertility and its treatment
- Teach good practice in managing bad news
- Develop good communication skills
- Raise awareness of the importance of support for the practitioner

***The Trainers:***

This workshop is delivered by experienced trainers accredited by BICA as specialist infertility counsellors

***Venue and duration:*** In-house provided by you. You will need a room large enough for interactive, small-group work. 3.5 Hours

**To discuss your requirements contact:** [Patientsupport@bica.net](mailto:Patientsupport@bica.net)